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February 10, 1999

VIA FACSIMILE AND FIRST CLASS MAIL

(615) 741-5015(f)

Mr. K. David Waddell
Executive Secretary
Tennessee Public Service Commission
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Re: Docket No. 98-00554

Dear Mr. Waddell:

National Telephone Enterprises, Inc. ("NTE"), by its attorneys, hereby submits supplemental information requested by Tennessee Regulatory Authority ("TRA") staff concerning the above captioned matter. Specifically, NTE sets forth herein the company's policy and practice concerning usage of the proposed N11 information service by minors and chargebacks and refunds.

First, NTE's N11 dating service preamble, a copy of which was submitted to the TRA on January 11, 1999, specifically warns individuals under the age of 18 years to hang up and disconnect from the service. NTE's warning is consistent with federal and state law governing information services and is devised to protect minors and consumers from unauthorized usage of information services and charges resulting therefrom.

Second, should a minor utilize the service and incur billed charges, NTE will credit the amount in full on the account in question and block the telephone number from further usage of NTE's N11 service. In addition, NTE blocks numbers at the request of callers so as to prevent any future unauthorized usage of NTE's information service.

Finally, NTE does not bill any call which is under 30 seconds in duration. Therefore, if a caller connects with NTE service through a misdialed number or otherwise, and does not assent to use NTE service by staying on the line and responding to audio prompts, he or she will not be

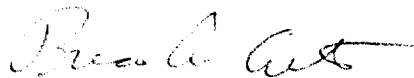
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billed for the call.

NTE makes this second supplemental filing in compliance with the TRA staff's request. NTE hopes that its application for N11 authority, which was filed with the TRA on August 10, 1998, is now complete but stands ready to provide additional information and documentation should the TRA so require. NTE desires to commence operations in Tennessee and to offer competitively priced information services to the public as soon as practicable and pursuant to a grant of N11 authority from the TRA.

If you have any questions concerning this matter, please contact the undersigned.

Sincerely,

A handwritten signature in cursive script, appearing to read "Brian A. Cute".

Brian A. Cute
Counsel to National Telephone Enterprises, Inc.